St Leonard's Practice - Friends & Family Feedback - May 2025

Response	es Overview	osed								
Responses	S		Average Time			Du	iration			
280	3		01:58 🖸			1!	5 Days			
1. Overall, hov	v was your experience of	our service	e?							
	Very good	179			í T					
	Good	53								
	Neither good nor poor	12								
	Poor	14								
	Very poor	15								
	Don't know	5								
2. OPTIONAL	- Please tell us the reaso	n for your	answer or suggest one t	hing we co	ould do to i	mprove ou	ur service to	o patients		
	100					test Respons				
160				"Reception staff exceptionally helpful. Practice nurse on time and friendly. I am so "Dr. D. Bossano is a true professional. He's knowledgeable & takes the time to ans						
	Responses			is a true pr	ioressional.	•••	leugeable		J ans	
34 responde	ents (21%) answered app	pointment	for this question.							
anr	booked appointmen	th my GP ^{ts} helpf nurse Dr	annoin	K		ne '	pintment cared g to wait	time and friendly		
dbb		GP	Goo			ctor blo				
	excellent se	rvice	Reception staff							